



Perris Press Release

Contact: Joe Vargo, Perris Public Information Officer

Phone: 951-956-2120

jvargo@cityofperris.org

More Perris Services Move Online

The City of Perris continues its outreach to make municipal services and transparency easier and quicker for residents to access.

The City's Finance Department last week unveiled an online payment system for water bills while the Information Technology Department is finalizing plans for an "e-feedback" system that allows Perris to respond quickly to citizens questions and concerns.

The City of Perris has for years committed itself to innovative approaches to solving potential problems. From installing solar panels throughout its City Hall Campus to working with private business on the world's largest green building to and to show its determination to helping residents improve their homes with energy-saving products, Perris prides itself on using creativity to solve problems and keep in touch with its residents.

Accounting Supervisor Melinda Ward said the online option to pay City water bills will make life much easier for Perris residents.

The new system marks the first time customers can make use of the Internet to pay bills.

Information about how to sign up for Internet payments is available on the City's website, www.cityofperris.org.

The e-feedback system begins April 25. The system will allow City residents to report a pothole, a code enforcement problem, graffiti and other concerns to Perris officials and upload photos of blight and other problems over an iPhone. Residents' questions and concerns will be directed to the appropriate City department or Staff member. The resident making the inquiry will be notified via email when the problem has been corrected.

"This is a great way to interact with our constituents to show them that we are responsive to their concerns," said IT Supervisor Arturo Cervantes. "We expect that it will be used quite extensively."

Cervantes said information about how to access the e-feedback system will be displayed prominently on the City's website, www.cityofperris.org.