

Q&A Responses to Perris Homeless Services RFP

- 1) **Page 12 at the top says, “Agencies responding to this RFP must complete the attached funding application.” I’m not finding in the RFP an application form other than the cover sheet. Should there be more pages or a template?**

The is no application for the RFP. Instead, applicants are to provide the requested information contained within the RFP in paragraph form adhering to the formatting requirements outlined on page 12 #2, items A-H.

- 2) **Page 12, Item 2H says, “Narratives that pass the stated page limit for each section will not be read.” – Where are the page limits located?**

Page limits have been removed for all responses for this RFP.

- 3) **Page 12 Application Sections list shows 3B and 4B as “Supplemental Questions.” Are those like the other items and not applicable in this RFP?**

There are no supplemental questions.

- 4) **#3 on page 7 –**

- a) **Is the selected contractor responsible for paying for any/all housing navigation services or just arranging?**

The expectation is that the contractor would facilitate the housing navigation process. This would include administrative costs for case management, triaging clients, referring them for placement, and connecting them to housing options as applicable.

- b) **Is the selected contractor responsible for acquiring basic necessities?**

This is on an as needed basis and the city would approve and purchase the items. For example: our current hotel voucher program clients required extra towels and basic hygiene items. The city purchased these items and the current homeless services provider distributed to the clients.

- c) **Is the selected contractor responsible to pay financial assistance for tenant move in once housing is obtained, or other housing costs?**

No, the Contractor is not responsible for providing financial assistance for tenant move in or other housing costs. Contractor is expected to navigate the administrative process to assist the client in obtaining the financial resources for such costs.

- 5) **#2 on page 7 –**

- a) **For transportation to appointments, can we use and expense Lyft rides?**

Yes, ride share services are allowable costs. Contractor must submit documentation of the cost incurred for reimbursement.