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Linda Guthery Named Perris Employee of the Quarter



Perris Public Works employee Linda Guthery (center) was honored April 24 as the City Employee of the Quarter. Presenting the award were Perris Mayor Pro-Tem Malcolm Corona, City Councilwoman Tonya Burke, Mayor Michael Vargas and City Councilman David Starr Rabb.

Perris employee Linda Guthery is a one-stop shop for residents with public-works concerns.

See a pothole that needs filling? Contact Linda.

Weeds overgrown? She's the person to inform.

Broken sprinklers at Perris parks? Let Linda know. Graffiti, tree-trimming and landscaping concerns on public property? Linda will get the problem solved.

Guthery's ability to deal with sometimes frustrated and impatient callers, along with problem-solving skills earned her Employee of the Quarter honors. The Perris City Council recognized Guthery, who has worked at the City for 15 years, during its April 24 meeting.

Guthery processes requests taken over the phone or by mobile app. She estimates she encounters more than 300 people with complaints each month. And she enjoys it.

"I welcome their calls," Guthery said. "You've got to be pleasant when you talk to people. You can't sound mean or gruff. You want to let them know that you understand. You've got to get across that we listen, we care and we'll do something about it."

Perris elected representatives and co-workers called Guthery a most-deserving award recipient. Co-worked Stacie Dain called her "the face of the Public Works Department who works with every Public Works employee."

Mayor Michael Vargas noted that Guthery is professional and casts the City in a positive light.

"We appreciate all you do," he said. "Thank you for all you do."

Mayor Pro-Tem Malcolm Corona gave Guthery a shout out, sending her a "big thank you for all the work you do."

"Your award is a well-deserved token for what you do," he said.

City Councilwoman Tonya Burke called Guthery "one of the driving forces that keep the well-oiled (Public Works Department) machine running."

"I appreciate the amount of work you do in Public Works," Burke said.

City Councilman David Starr Rabb echoed his colleagues' sentiments, telling Guthery "you are much appreciated."

"We hope you serve another 15 years with the City," he said.

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